



EASTWICK FARM FLORAL

Wedding & Event Floristry

Terms & Conditions 2023/2024



Kate Winstone, Eastwick Farm Floral

Stanton Wick, BS39 4BX

Tel: 07718 535413



1. PAYMENT TERMS

1.1 A deposit of 50% is required in order for you to secure the services of Eastwick Farm Floral on the agreed date. If you decide to cancel your booking (other than within a 14 day grace period from booking), this deposit is non-refundable

1.2 If you decide to postpone the date of your event, after the expiry of the 14 day grace period but before the final invoice is received, we will hold your deposit for up to 12 months, until your event goes ahead

1.3 The deposit will be subtracted from the total invoice amount

1.4 Your final invoice will be sent 6 weeks before your event date with payment required 4 weeks prior to the event date



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2. AVAILABILTY OF FLOWERS

2.1 All flowers are subject to availability and stringent quality checks. Whilst we try our best to source your chosen flowers, sometimes supplier problems or quality control can affect this. We will however aim to advise you of this as soon as the issue becomes known, in order to discuss the best way forward. However, at times we may have to substitute for the same value and quality without notice

2.2 If you have supplied design images, please note we will not be able to recreate identical flowers – the design images are purely to indicate colour and style



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3. DELIVERY & SET UP

3.1 Your quotation includes the cost of setting up the floral elements of your wedding/event. On the day we cannot help with any other additional styling services, assisting in cake construction or any other assistance your guests may require

3.2 If any elements are being transported from one venue to another by anybody other than Eastwick Farm Floral staff, you do so at your own risk

3.3 Pinning of buttonholes/corsages on dresses and suits is done at the wearers own risk. Eastwick Farm Floral cannot be responsible for any snagging, staining or tearing to delicate materials by any pins or fastenings we supply

3.4 Eastwick Farm Floral cannot be held responsible for any damage caused to flower arrangements after they have been delivered and checked



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4. HIRE CHARGES

4.1 Charges will be made for any hired items returned cracked, chipped or broken. Replacement of goods is charged at the current purchase price

4.2 Equipment hired remains the property of Eastwick Farm Floral at all times

5. PHOTOGRAPHY

5.1 Eastwick Farm Floral reserves the right to take photographs of flowers and the setting in which we have arranged them prior to the commencement of the event for which they were ordered

You acknowledge and agree that we own the copyright to such photographs and may freely use them for marketing and promotional purposes. We will, of course, take reasonable steps to protect your personal identity when using such photographs



T&C's up to date as of 13/06/2023

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